






Microsoft Product Guide

Read this guide for important safety and health information and the terms of the Warranty that apply to the Microsoft® device that you have purchased.

-  **Warning** Failure to properly set up, use, and care for this product can increase the risk of serious injury or death, or damage to the device or devices. Read this guide and keep all printed guides for future reference. For replacement guides, go to www.microsoft.com/hardware or refer to the Microsoft Help and Support section for contact information.

This document includes important information about many Microsoft products. Refer to sections that apply to the features of your device:

-  Important Safety Information
 - AC-Powered Devices
 - Battery-Powered Devices
 - Headset Devices
 - Wireless Devices
 - Keyboard and Mouse Devices
 - Devices with Laser Pointers
 - All Devices
- Laser and LED Specifications
- Regulatory Information
- Radio Frequency Technical Specifications
- Radio and TV Interference Regulations
- Disposal of Waste Electrical and Electronic Equipment
- Patent Information
- Customer Support Options
- Limited Warranty

-  **This symbol identifies safety and health messages in this Product Guide and other product manuals.**

Important Safety Information

AC-Powered Devices

These precautions apply to all products that plug into a standard wall power outlet.

Failure to take the following precautions can result in serious injury or death from electric shock or fire or in damage to the device.



To select an appropriate power source for your device:

- Use only the power supply unit and AC power cord that came with your device or that you received from an authorized repair center.
- Confirm that your electrical outlet provides the type of power indicated on the power supply unit (in terms of voltage [V] and frequency [Hz]). If you are not sure of the type of power supplied to your home, consult a qualified electrician.
- Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable. Only use AC power provided by a standard wall outlet.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by the device (indicated on the power supply unit) and any other devices that are on the same circuit.

To avoid damaging the power cords and power supply:

- Protect the power cords from being walked on.
- Protect cords from being pinched or sharply bent, particularly where they connect to the power outlet, the power supply unit, and the device.
- Do not jerk, knot, sharply bend, or otherwise abuse the power cords.
- Do not expose the power cords to sources of heat.
- Keep children and pets away from the power cords. Do not allow them to bite or chew on them.
- When disconnecting the power cords, pull on the plug—do not pull on the cord.

If a power cord or power supply becomes damaged in any way, stop using it immediately. Unplug your device during lightning storms or when unused for long periods of time.

For devices with an AC power cord that connects to the power supply, always connect the power cord according to the following instructions:

- 1 Plug the AC power cord into the power supply until it stops.
- 2 Plug the other end of the AC power cord into the wall outlet.

Battery-Powered Devices

These precautions apply to all products that use rechargeable or disposable batteries.

Improper use of batteries may result in battery fluid leakage, overheating, or explosion. Released battery fluid is corrosive and may be toxic. It can cause skin and eye burns, and is harmful if swallowed.

To reduce the risk of injury:

- Keep batteries out of reach of children.
- Do not heat, open, puncture, mutilate, or dispose of batteries in fire.
- Do not mix new and old batteries or batteries of different types (for example, carbon-zinc and alkaline batteries).
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.





- Remove the batteries if they are worn out or before storing your device for an extended period of time.
- Always remove old, weak, or worn-out batteries promptly and recycle or dispose of them in accordance with Local and National Disposal Regulations.
- If a battery leaks, remove all batteries, taking care to keep the leaked fluid from touching your skin or clothes. If fluid from the battery comes into contact with skin or clothes, flush skin with water immediately. Before inserting new batteries, thoroughly clean the battery compartment with a damp paper towel, or follow the battery manufacturer's recommendations for cleanup.

Disposable (non-rechargeable) batteries only:

- **Caution** Risk of explosion if battery is replaced by an incorrect type. Use and replace only with correct size and type (alkaline, zinc-carbon, or zinc-chloride) of batteries.

Rechargeable batteries only:

- **Caution** Risk of explosion if battery is replaced by an incorrect type. Use and replace only with the same type and rating as the batteries provided.
- Charge only with the recharger provided with the product.

Headset Devices

Extended exposure to high volumes when using a headset may result in temporary or permanent hearing loss.

Wireless Devices

Before boarding any aircraft or packing a wireless device in luggage that will be checked, remove the batteries from the wireless device or turn the wireless device off (if it has an on/off switch). Wireless devices can transmit radio frequency (RF) energy, much like a cellular telephone, whenever batteries are installed and the wireless device is turned on (if it has an on/off switch).

Keyboard and Mouse Devices

Health Warning

Use of a keyboard or mouse may be linked to serious injuries or disorders.

When using a computer, as with many activities, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However, if you experience symptoms such as persistent or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness,

DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL, even if symptoms occur when you are not working at your computer. Symptoms like these can be associated with painful and sometimes permanently disabling injuries or disorders of the nerves, muscles, tendons, or other parts of the body. These musculoskeletal disorders (MSDs) include carpal tunnel syndrome, tendonitis, tenosynovitis, and other conditions.

While researchers are not yet able to answer many questions about MSDs, there is general agreement that many factors may be linked to their occurrence, including: overall health, stress and how one copes with it, medical and physical conditions, and how a person positions and uses his or her body during work and other activities (including use of a keyboard or mouse). The amount of time a person performs an activity may also be a factor.



Some guidelines that may help you work more comfortably with your computer and possibly reduce your risk of experiencing an MSD can be found in the “Healthy Computing Guide” installed with this device’s software. If this device did not come with software, you can access the “Healthy Computing Guide” at www.microsoft.com/hardware or (in the United States only) by calling (800) 360-7561 to request a CD at no charge.

If you have questions about how your own lifestyle, activities, or medical, or physical condition may be related to MSDs, see a qualified health professional.

Devices with Laser Pointers

Caution Use of controls or adjustments, or performance of procedures other than those specified herein may result in hazardous radiation exposure.

- Do not stare into beam.
- Do not shine a laser pointer at anyone. Laser pointers are designed to illuminate inanimate objects.
- Do not allow minors to use a pointer unsupervised. Laser pointers are not toys.
- Do not point a laser pointer at a mirror-like (reflective) surface. A reflected beam can act like a direct beam on the eye.
- Do not disassemble the device.
- Do not use the device outside of its specified operating temperature range +41°F (+5°C) to +95°F (+35°C). If the device is exposed to an environment outside of its prescribed operation, turn off the device and allow the temperature to stabilize within the specified operating range before using the device.

All Devices

Do Not Attempt Repairs

Do not attempt to take apart, open, service, or modify the hardware device or power supply. Doing so could present the risk of electric shock or other hazard. Any evidence of any attempt to open and/or modify the device, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty.

Laser and LED Specifications

Caution Use of controls or adjustments, or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Laser Devices

This device complies with International Standard IEC 60825-1:2001-08 for a Class 1 and Class 2 laser product. This device also complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated July 26, 2001.



Class 1 Laser Devices

Beam description: Collimated (parallel) beam of infrared light (invisible to the user)

Laser power output: < 716 microwatts (at 832 nanometers) to 834 microwatts (at 865 nanometers)

Emitted laser wavelength: nominal: 850 nanometers, range: (832 – 865 nanometers)

A Class 1 laser product is safe under reasonably foreseeable conditions of operation as described by IEC 60825-1 and 21 CFR 1040.10. However, it is recommended that you not direct the laser beam (which is emitted from the bottom of the device) at anyone's eyes.



Class 2 Laser Devices

Beam description: Collimated (parallel) beam of light

Laser power output: < 1 milliwatt

Emitted laser wavelength: 630 – 670 nanometers

This optical device has no serviceable parts. The Class 2 laser beam is emitted from the front of the device.



Optical (LED) Devices

This product has been evaluated to comply with International Standard IEC 60825-1:1993/A2:2001.

This product uses LEDs that are inherently Class 1.



Regulatory Information

Tested to comply with FCC (U.S. Federal Communications Commission) Standards. For home or office use. Not intended for use in machinery, medical, or industrial applications. Any changes or modifications not expressly approved by Microsoft could void the user's authority to operate this device. This product is for use with NRTL-Listed (UL, CSA, ETL, etc.), and/or IEC/EN 60950 compliant (CE marked) Information Technology equipment. No serviceable parts included.

This device is rated as a commercial product for operation at +41°F (+5°C) to +95°F (+35°C).

This Class B digital apparatus complies with Part 15 of the U.S. Federal Communications Commission (FCC) rules, Canadian ICES-003, RSS-Gen, RSS-210, and RSS-310. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

Cet appareil numérique de la classe B est conforme aux normes NMB-003, CNR-Gen, CNR-210 et CNR-310 du Canada. Son fonctionnement est assujéti aux deux conditions suivantes : (1) Cet appareil ne peut pas provoquer d'interférences nuisibles et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement non désiré.

L'expression « IC : » avant le numéro d'homologation/enregistrement signifie seulement que les spécifications techniques édictées par Industrie Canada ont été respectées.





Radio Frequency Technical Specifications

27 MHz Devices

Radio frequency (RF) output power: < 54 dBμV/m at 3 m
Keyboard with two channels – RF frequencies: 27.095 MHz (channel 1), 27.195 MHz (channel 2)
Keyboard with a single channel – RF frequency: 27.195 MHz or 27.095 MHz
Mouse with two channels – RF frequencies: 27.045 MHz (channel 1), 27.145 MHz (channel 2)
Mouse with a single channel – RF frequency: 27.145 MHz or 27.045 MHz

Bluetooth Devices

RF output power: meets Bluetooth® requirements
Frequency: 2,400 MHz to 2483.5 MHz

2.4 GHz Devices

Non-specific short range device
RF output power: Meets all SRD requirements
Frequency: within the range of 2,400 MHz to 2,483.5 MHz

Radio and TV Interference Regulations

The Microsoft hardware device(s) can radiate RF energy. If not installed and used in strict accordance with the instructions given in the printed documentation and/or on-screen Help files, the device may cause harmful interference with other radio-communications devices (for example AM/FM radios, televisions, baby monitors, cordless phones, etc). There is, however, no guarantee that RF interference will not occur in a particular installation.

To determine if your hardware device is causing interference to other radio-communications devices, disconnect the device from your computer or remove the device's batteries (for a battery operated device). If the interference stops, it was probably caused by the device. If the interference continues after you disconnect the hardware device or remove the batteries, turn the computer off and then on again. If the interference stopped when the computer was off, check to see if one of the input/output (I/O) devices or one of the computer's internal accessory boards is causing the problem. Disconnect the I/O devices one at a time and see if the interference stops.

If this hardware device does cause interference, try the following measures to correct it:

- Relocate the antenna of the other radio-communications device (for example AM/FM radios, televisions, baby monitors, cordless phones, etc.) until the interference stops.
- Move the hardware device farther away from the radio or TV, or move it to one side or the other of the radio or TV.
- Plug the computer into a different power outlet so that the hardware device and radio or TV are on different circuits controlled by different circuit breakers or fuses.
- If necessary, ask your computer dealer or an experienced radio-TV technician for more suggestions. For more information about interference issues, go to the FCC Web site at:
<http://www.fcc.gov/cgb/consumerfacts/interference.html>.
You can also call the FCC at 888-CALL FCC to request Interference and Telephone Interference fact sheets.





For Bluetooth and 2.4 GHz devices only: To comply with FCC RF exposure requirements, the following operating configurations must be satisfied: the antenna has been installed by the manufacturer and no changes can be made. The wireless devices must not be co-located or operating in conjunction with any other antenna or transmitter. Except for headset and handheld devices, wireless devices must be at least 20 cm between the antenna of wireless device and all persons.

Microsoft Corporation; One Microsoft Way; Redmond, WA 98052-6399; U.S.A.
United States: (800) 426-9400; Canada: (800) 933-4750

Disposal of Waste Electrical and Electronic Equipment in the European Union and Other Countries/Regions with Separate Collection Systems



This symbol on the product or its packaging means that this product must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment, which inappropriate disposal could cause due to the possible presence of hazardous substances in electrical and electronic equipment. For more information about where to drop off your electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product. Contact weee@microsoft.com for additional information on disposal of waste electrical and electronic equipment (WEEE).



Patent Information

United States and/or international patents pending.



Customer Support Options

If you have a question about your Microsoft hardware product, do the following:

- Check the system requirements for your product (located on the packaging) to ensure that your system is compatible.
- Read through all printed documentation.
- For additional product information, go to the Microsoft Hardware Web site at www.microsoft.com/hardware.
- For up-to-date help about using or troubleshooting your device, go to the Microsoft Help and Support Web site at <http://support.microsoft.com>.

If you still have a question, see the following Microsoft support options.

Product Name: Microsoft Hardware Devices

OEM Distributed: If this product came with a new computer or device, the hardware manufacturer provides technical support. Please contact your manufacturer directly for support.



Centroamérica

Soporte Técnico (Toll): (506) 298-2020
Correo Electrónico para soporte técnico:
mscasup@microsoft.com
Customer Service/Centro de Servicios (Toll):
(506) 298-2000
Customer Service E-mail/Correo Electrónico para
Atención a Usuarios: mscatus@microsoft.com

Chile

Teléfono (Toll Free): 800-330-6000

China

Technical Support Phone: 86-21-33024688
Technical Support (Toll Free): 800-820-3800

Colombia

Teléfono (Toll): (571) 524-0404
Para llamadas desde fuera de Bogotá (Toll Free):
9800-5-10595, 9800-9-10595
Fax (Toll): (571) 524- 0405

Ecuador

Atención al Cliente, Activación de producto y Soporte
Técnico: 1-800-258-025
PBX (Toll): (593) (2) 263-820
Fax (Toll): (593) (2) 262-894

France

0 825 827 829 (Número indigo : 0,15 € TTC/min)

Germany

Telefonischer technischer Support:
Support ohne zusätzliche Kosten: 0180 5 67 22 55
(0,12 €/min aus dem dt. Festnetz)
Kostspflichtiger Support: 0180 5 67 23 30 (0,12 €/min
aus dem dt. Festnetz)

Hong Kong SAR

Technical Support Phone (Toll): (852) 23889600
Fax: (852) 29671679

Japan

Microsoft Security Support:
TEL (Toll Free): 0120-69-0196
FAX: (81) (3) 5388-8253

Korea

Security Support (Toll): 822-3468-7200
FAX: 822- 531-4600

Latin American Countries

<http://www.microsoft.com/latam/contactenos.asp>

México

Atención a clientes y Soporte Técnico:
01-800-527-2000
Aplicaciones y Sistemas Operativos de Escritorio (Toll):
(52) (5) 267-2199 mslowend@msmexico.com.mx
Herramientas de Desarrollo y Sistemas Avanzados
(Toll): (52) (5) 267-2190
mshighend@msmexico.com.mx
Atención a Clientes (Toll): (52) (5) 267-2191
clientes@msmexico.com.mx
Atención a Distribuidores (Toll): (52) (5) 267-2110
directmx@msmexico.com.mx
Fax (Toll): (52) (5) 267-2119

New Zealand

Technical Support Phone: 0800-444-335

Panamá

Atención al Cliente, Activación de producto y Soporte
Técnico: 1-800-507-1885
Correo Electrónico para soporte técnico:
mscasup@microsoft.com
Centro de Servicios (Toll Free): (800) 506-0001
Correo Electrónico para Atención a Usuarios:
msccatus@microsoft.com

Paraguay

Microsoft Paraguay
Atención al Cliente, Activación de producto y Soporte
Técnico: 9-800-542-0004

Perú

Atención al Cliente, Activación de producto y Soporte
Técnico: 0-800-51-900
InfoEmpresa (Toll): (511) 215-5006
Información sobre Eventos (Toll): (511) 215-5010
Fax (Toll): (511) 215-5004



Self-Help Support: Search our Knowledge Base, watch videos for solving common problems, and download available updates by visiting <http://support.microsoft.com>.

Chat and E-mail: Chat immediately, or send an e-mail message to a Microsoft Support Professional by visiting <http://support.microsoft.com>.
Note that e-mail response may be delayed by several hours.

Phone Support: In the United States, call **(866) 833-7088**
In Canada, call **(800) 876-8533**
For all other regions, see the "International Technical Support Numbers" later in this section.

TTY Users: In the United States, call **(800) 892-5234**
In Canada, call **(866) 857-9850**
For all other regions, see the "International Technical Support Numbers" later in this documentation.

Conditions: Microsoft support services are subject to then-current prices, terms, and conditions, which are subject to change without notice. Toll charges may apply to all non-toll-free numbers listed.

Note For regional support policy details and more, go to <http://support.microsoft.com/international.aspx> and select your country or region from the list. If there is no Microsoft subsidiary office in your country or region, please contact the establishment from which you obtained your Microsoft product.

International Technical Support Numbers (partial list only)

Argentina

Atención al Cliente, Activación de producto y Soporte Técnico: 0-800-999-4617
Soporte Técnico (Toll): (54) (11) 4316-4664

Australia

Technical Support Phone: 13 20 58
Technical Support Fax: (61) (2) 9023 5021

Bolivia

Atención al Cliente (Toll Free): 0800-2029
Atención al Cliente, Activación de producto y Soporte Técnico: 800-100-359

Brasil

Atendimento Microsoft: 0800-888-4081

Caribe

Teléfono (Toll): (787) 268-8528
Fax (Toll): (787) 273-3636
Soporte Técnico (Toll Free): 1-877-672-3842
Correo Electrónico para soporte técnico:
mscasup@microsoft.com
Centro de Servicios (Toll Free): (800) 297-5982
para códigos de áreas 787 & 809 solamente,
506-298-2000 (para otras áreas)
Correo Electrónico para Atención a Usuarios:
msccatus@microsoft.com





Puerto Rico

Atención al Cliente, Activación de producto y Soporte
Técnico: (866) 584-6059
Correo Electrónico para soporte técnico:
mscasup@microsoft.com
Centro de Servicios (Toll Free): (800) 297-5982 para
códigos de áreas 787 & 809 solamente
Correo Electrónico para Atención a Usuarios:
msccatus@microsoft.com

South Africa

Technical Support Phone: 0860225567 (inside South
Africa) (Shared call)
International Support Phone: +27 11 361 7000
Technical Support Fax: (27) (11) 361-8866

Spain

Soporte Técnico (para España): 902 197 198
(fuera de España) + 34 91 270 24 00

Sweden

Personal Support: +46 8 752 09 29
Professional Support: +46 8 751 09 80

Taiwan

Technical Support Phone:
Technical Support (Toll): 886-2-6635-9111
FAX: 886-2-6626-8877

Thailand

Technical Support Phone (Toll): 662 6320860-3

Turkey

Technical Support Phone (Toll): +90 212 33 66 999

United Kingdom

Technical Support Phone: 0870 60 10 100 (National
Rate)

Uruguay

Atención al Cliente, Activación de producto y Soporte
Técnico: 000-4054-349
Atención a Canal (Toll): (598) 2-916-4446

Venezuela

Atención al Cliente, Activación de producto y Soporte
Técnico: 0-800-642-767-638
Fax (Toll): (582) 276-0600
Soporte Técnico (Toll): (58)(212)0500-MICROSOFT
(0500-6427676)
Correo Electrónico para Atención al Cliente:
msven@microsoft.com.ve
Correo Electrónico para Soporte Técnico:
mssoporte@microsoft.com.ve
Atención al Canal (Toll): (58)(212)0800-MSCANAL
(0800-6722625)
Correo Electrónico para Atención al Canal:
mscanal@microsoft.com.ve
Registro de Eventos (Toll): (58)(212)0500-MSEVENTOS
(0500-6738368)



Limited Warranty

IMPORTANT—PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO UNDERSTAND YOUR RIGHTS AND OBLIGATIONS!
The term "Hardware Device" means the Microsoft hardware product. The term "You" means either an individual or a single legal entity who will be referred to in this Limited Warranty as "You" and "Your".

A. WARRANTIES.

1. Express Warranty. Subject to the terms and conditions of this Limited Warranty and in lieu of any other (if any) express warranties, Microsoft warrants that under normal use and service, on the date of acquisition as shown on Your receipt or similar proof of payment and for the next i) 90 days for the SOFTWARE and ii) period of time stated below for the applicable Hardware Device (hereafter each defined as the "Warranty Period"), that the SOFTWARE and Hardware Device will substantially conform with the accompanying Microsoft packaging and documentation. As to any defects discovered after the Warranty Period, there is no warranty or condition of any kind.

Warranty Period:

Microsoft wireless computer headset and game controller devices: Ninety (90) days





Comfort Optical Mouse 3000; Wireless Optical Mouse 1000; Basic Mouse; Basic Notebook Optical Mouse; Compact Optical Mouse; Mobile Optical Mouse; Notebook Optical Mouse; Optical Mouse by Starck; Standard Wireless Optical Mouse; Wheel Mouse; Wheel Mouse Optical: Two (2) years

Wireless Laser Mouse 6000; Wireless Optical Mouse 5000; IntelliMouse® Optical; IntelliMouse Pro; IntelliMouse with IntelliEye; Trackball Explorer; Wireless IntelliMouse Explorer; IntelliMouse Explorer for Bluetooth; Wireless IntelliMouse Explorer with Fingerprint Reader: Five (5) years

All other Microsoft mouse devices not listed above: Three (3) years

All other Microsoft Hardware devices (including Microsoft keyboards and desktop sets): Three (3) years

This Limited Warranty does not cover, and no warranty of any kind is provided with respect to any subjective or aesthetic aspects of the Hardware Device or SOFTWARE. The express warranty stated above is the only express warranty made to You and is provided in lieu of all other express or implied warranties and conditions (except for any non-disclaimable implied warranties that exist), including any created by any other documentation or packaging. No information or suggestions (oral or in a record) given by Microsoft, its agents, affiliates or suppliers or its or their employees or agents, shall create a warranty or condition or expand the scope of this Limited Warranty. The "Governing Law; Exclusive Forum" provision of Part 2 of the Agreement applies to this Limited Warranty and is incorporated herein by this reference.

2. Limitation on Duration of Implied Warranties. If You are a consumer, You may also have an implied warranty and/or condition under the laws of some jurisdictions, which is hereby limited to the duration of the Warranty Period. Some jurisdictions do not allow limitations on how long an implied warranty or condition lasts, so the foregoing limitation may not apply to You.

B. EXCLUSIVE REMEDY. Subject to applicable law and the following, and provided that You return the SOFTWARE and Hardware Device to Your place of acquisition (or, if that place will not accept the return, to Microsoft) with a copy of Your receipt or other bona fide proof of payment during the Warranty Period, Microsoft will, at its option and as Your exclusive remedy for breach of this Limited Warranty and any implied warranties:

repair or replace all or part of the defective SOFTWARE or the defective Hardware Device; or
make payment to You for the allowable damages that You incurred in reasonable reliance, but only up to the amount You paid (if any) for the SOFTWARE and/or the Hardware Device less reasonable depreciation based on actual use.

The above remedy is subject to the following:

Any repaired or replaced SOFTWARE or Hardware Device will be new or refurbished or serviceably used, comparable in function and performance to the original Hardware Device (or SOFTWARE), and may include third party items;

Any SOFTWARE or Hardware Device repaired or replaced under this Limited Warranty will be warranted for the remainder of the original Warranty Period or 30 days from the date of shipment of the item back to You, whichever is longer. If an upgrade to SOFTWARE is delivered with a new limited warranty, then the terms of that new limited warranty will apply only to the SOFTWARE as upgraded, but will not apply to the original Hardware Device;

Except as otherwise required by legislation in Your jurisdiction, costs associated with transport (including packaging) for warranty service shall be at Your expense; and

Microsoft does not provide any warranties regarding any other services provided under this Limited Warranty and disclaims all duties (if any) of workmanlike effort or of lack of negligence regarding such services.

C. EXCLUSION OF OTHER DAMAGES. TO THE FULL EXTENT ALLOWED BY LAW, MICROSOFT AND ITS SUPPLIERS, AFFILIATES AND AGENTS ARE NOT LIABLE FOR ANY:

(i) CONSEQUENTIAL OR INCIDENTAL DAMAGES;

(ii) DAMAGES OR LOSS OF ANY NATURE WHATSOEVER RELATING TO LOST PROFITS, BUSINESS INTERRUPTION, LOSS OF





DATA OR PRIVACY OR CONFIDENTIALITY, ANY INABILITY TO USE ALL OR PART OF THE HARDWARE DEVICE OR SOFTWARE, PERSONAL INJURY, OR ANY FAILURE TO MEET ANY DUTY (INCLUDING BUT NOT LIMITED TO ANY DUTY OF NEGLIGENCE, GOOD FAITH OR OF WORKMANLIKE EFFORT); OR

(iii) INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE SOFTWARE OR HARDWARE DEVICE. THE FOREGOING APPLIES EVEN IF MICROSOFT OR ANY SUPPLIER, AFFILIATE OR AGENT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES; AND EVEN IN THE EVENT OF FAULT, TORT (INCLUDING NEGLIGENCE), STRICT OR PRODUCT LIABILITY, MISREPRESENTATION OR OTHER REASON.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to You.

D. EXCLUSIONS FROM COVERAGE. This Limited Warranty shall not apply and Microsoft has no liability under this Limited Warranty if the SOFTWARE or Hardware Device:

- is used for commercial purposes (including rental or lease) or purposes beyond the scope of the SOFTWARE license;
- is modified or tampered with;
- is damaged by Acts of God, power surge, misuse, abuse, negligence, accident, wear and tear, mishandling, misapplication, or other causes unrelated to defects in the Hardware Device or the SOFTWARE;
- is damaged by programs, data, viruses, or files, or during shipments or transmissions;
- is not used in accordance with the accompanying documentation and use instructions; or
- is repaired, modified or altered by other than a Microsoft authorized repair center and the unauthorized center causes or contributes to any defect or damage.

This Limited Warranty does not include any warranty regarding legal rights or abilities, such as any warranty regarding title, quiet enjoyment or lack of infringement.

E. REGISTRATION. You need not register Your acquisition of the SOFTWARE and Hardware Device for the Limited Warranty to be effective.

F. BENEFICIARY. To the extent allowed by applicable law, the Limited Warranty is only made to You, the first licensed user of the SOFTWARE or purchaser of the Hardware Device, and there are no third party beneficiaries of the Limited Warranty. Except as required by law, this Limited Warranty is not intended for and does not apply to anyone else, including anyone to whom You make any transfer as authorized in the Agreement.

G. FURTHER INFORMATION. Microsoft is the warrantor under this Limited Warranty. To receive instructions for obtaining performance of this Limited Warranty You must either contact the Microsoft subsidiary serving Your country, or write to: Microsoft Sales Information Center, One Microsoft Way, Redmond, WA 98052-6399, USA, or visit Microsoft on the World Wide Web at <http://www.microsoft.com>.

You must also:

1. Submit proof of payment in the form of a bona fide, dated receipt, or invoice (or a copy) evidencing that You are the beneficiary of this Limited Warranty and that Your request for a remedy is made within the Warranty Period;
2. Follow Microsoft's shipping and other instructions if it determines that all or part of Your Hardware Device or SOFTWARE requires return. To obtain the Limited Warranty performance, You must take or deliver the item in either its original packaging or packaging that provides an equal degree of protection to the location specified by Microsoft. Except as otherwise required by legislation in Your jurisdiction, costs associated with transport (including packaging) for warranty service shall be at Your expense.





3. Delete or remove any files or data You consider private or confidential prior to sending the item to Microsoft.

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